

# AUSTEIRE

HDMI CABLE SERIES \ \ USER GUIDE

**Model numbers:**

**3S-4KHD1-1.5M**  
**3S-4KHD1-2.5M**  
**3S-4KHD1-5M**

**5S-4KHD1-1.5M**  
**5S-4KHD1-2.5M**  
**5S-4KHD1-5M**

**7S-8KHD1-1.5M**  
**7S-8KHD1-2.5M**



**CAUTION** To reduce the risk of electrical shock, only use the HDMI cables indoors and in cool dry locations. DO NOT install cables near any heat-emitting appliances such as radiators or heat registers. DO NOT install where excessive moisture is present.

**Product Registration**

Prior to using your product, please go to [www.austere.com/guarantee](http://www.austere.com/guarantee) to register your product and to access our complete lifetime guarantee statement.

**INSTALLATION**

**Connecting your equipment.** All of Austere's III Series and V Series HDMI cables fully comply with and are premium certified to meet or exceed 4K HDR standards and performance. All cables are ethernet enabled with speeds equal to or greater than 18Gbps and are bi-directional (Except for the 5.0M cables) to send audio data to a connected source without the need for a separate audio cable.

Austere's VII Series cables perform to 8K Ultra HD levels and meet or exceed the HDMI 2.1 specification. All 8K cables are ethernet enabled with speeds equal to or greater than 48Gbps and are bi-directional to send audio data to a connected source without the need for a separate audio cable.

**Installing your Cables.** Prior to installation, be sure all of your devices have their mains power plug unplugged from any outlet. Begin by plugging in one end of the HDMI cable to the source device first. Be sure to note the orientation of the cable matches the orientation of the HDMI connector on your device. Next, install the opposing end directly into the back of your television.

**Active Directional Cables.** All of Austere's HDMI cables that are 5.0M or longer in length are directional. This means that the connecting ends are specific to where they need to be plugged in. Each connection end is clearly marked; 'Source' and 'TV'. Begin by plugging in the end labeled 'Source' directly into the source (Satellite box, receiver) device first. Next, install the end labeled 'TV' directly into the back of your television.

**Technical Support:** Please contact our technical support team with installation questions, troubleshooting needs, or general product questions.

- Phone: 1-800-503-1037
- Email: [support@ austere.com](mailto:support@ austere.com)

**LIFETIME GUARANTEE FOR CONSUMERS**

Austere, 9375 SW Commerce Circle, Suite 7, Wilsonville, OR 97070, USA extends to you this Limited Guarantee. Statutory or common law may provide you with additional rights or remedies, which shall not be affected by this Limited Lifetime Guarantee. This Guarantee gives you specific legal rights, you may have other rights, which vary from state to state or country to country.

**Scope of Guarantee**

Austere provides a guarantee of the function of this product, if used in accordance with all applicable instructions and warnings, to be free from original defects in material and workmanship for the Lifetime\*\* of the product, subject to the conditions and limitations below. If the product should prove defective in material or workmanship within that period, Austere will, subject to the following terms, conditions and limitations, repair or, at Austere's sole discretion, replace the defective product, replace with a comparable product if the specific product is no longer available or refund to you the original purchase price you paid to the authorized dealer for the defective product if repair or replacement is not commercially practical or cannot be completed in a timely manner.

**\*\* "Lifetime" \*\*** means the duration of use of the product under normal circumstances and used in accordance with all instructions and warnings, and specifically such time as the product can no longer function after normal use for the specific purpose intended. Lifetime is further defined as the expected and typical life of the product, and specifically not the lifetime of the original purchaser or user.

**OBSERVE:** Prior to use, the individual user should review all instructions and warnings and take immediate care to determine whether this product is suitable, adequate or safe for the use intended. Because individual applications are subject to great variation, Austere makes no representation or guarantee as to the suitability or fitness of these products for any specific application.

### **Limitations**

This guarantee does not apply to product purchased in used or unpackaged form or purchased from someone other than an authorized dealer, damages incurred as a result of product wear and tear caused by normal use over time, the natural breakdown of colors, cloth and materials over extended time and use, accidental damage, abuse, improper care, unreasonable use, natural disaster, abnormal mechanical or environmental conditions, disassembly, modifications or alterations to the product or negligence in care or use of the product. Removal or defacing of brand labels will immediately void this guarantee.

This guarantee is non-transferable and only applies to the original purchaser of the product. This guarantee is restricted to the original country of purchase and will be void on any product taken outside the country where originally purchased or shipped to directly from an authorized dealer.

Austere shall not be liable for any incidental, reliance, or consequential damages or breach of implied guarantee on its products, including any damage to person or property, and specifically disclaims the warranty of merchantability and warranty of fitness for a particular purpose, whenever the law allows such limitations and disclaimers. Austere's sole and maximum obligation shall be to repair or replace the product or issue a refund in Austere's sole discretion.

### **FORMAL GUARANTEE CLAIM**

**HOW TO MAKE A CLAIM.** In the event of a product irregularity or connected component damage, please comply with the following instructions:

1. Call Austere immediately after you discover a defect or connected component damage at 1-800-503-1037 or send a message directly to the Austere support team at support@ austere.com for instructions on how to file your claim.
2. Provide a detailed explanation of how the damage occurred, identify the affected product and all items of the components connected.
3. Purchaser provide sufficient proof of purchase from an authorized distributor showing the original date and place of purchase, as well as the product description and price.
4. Obtain a Return Authorization Number.
5. Upon receipt of a claim form (which will be sent to you after you filed Your Formal Warranty Claim), fill out the claim form entirely.
6. Pack and ship the product to Austere and, if requested, the item(s) of components connected, and all claim forms that Austere provides to you. Show the claim number on the shipping label and/or include it with the product. You must prepay all shipping costs and you are responsible for packaging and shipment, and you must pay the cost of the repair estimate.

See the full terms and details of the Austere guarantee at, [www.austere.com/guarantee](http://www.austere.com/guarantee).



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