



BLUESOUND

BLUESOUND WARRANTY INFORMATION

NODE (N100), NODE 2, NODE 2i, NODE (N130), NODE X, POWERNODE (N150), POWERNODE 2, POWERNODE 2i, POWERNODE 2i (with HDMI), POWERNODE EDGE, POWERNODE (N330), VAULT, VAULT 2, VAULT 2i, PULSE, PULSE 2, PULSE 2i, PULSE FLEX, PULSE FLEX 2i, PULSE MINI, PULSE MINI 2i, PULSE SOUNDBAR, PULSE SOUNDBAR 2i, PULSE SOUNDBAR+, PULSE SUB, PULSE SUB+, DUO SUB	One (1) year
DUO SAT SPEAKERS	Five (5) years

Defective or Damaged Bluesound Product:

This limited warranty is non-transferable and is only valid for the original purchaser purchasing from the Bluesound.com store by Digital River.

If you purchased your product directly from an authorized Bluesound dealer or distributor, please contact your local dealer or distributor for warranty information and service.

If you find a defect in any Bluesound product, or if it arrived damaged from transit, please contact the [Bluesound Support Crew](#) immediately. Our team is available online Monday – Friday (excluding holidays) 9:00 AM – 5:00 PM Eastern Time (ET) and is happy to provide you with step-by-step instructions on how to set up a warranty claim as soon as possible.

How to process a warranty claim:

We want to give you the best buying experience possible on the internet. If you experience an issue with any Bluesound product, please contact the [Bluesound Support Crew](#). Our team is ready online to assist you in diagnosing and solving any issues that you may experience when using a Bluesound product. If we are unable to resolve the issue via our [Bluesound Support Crew](#), you may be entitled to a warranty claim under the terms of Bluesound's limited warranty.

If you purchased a Bluesound product from an authorized Bluesound retailer, please contact the [Bluesound distributor](#) in your country for assistance with warranty claims. Bluesound authorized distributors determine the warranty policy for Bluesound products in their own country and only validate the warranty in the country where the product was purchased.

What the warranty covers:

All labor and material expenses for covered items, but you must pay any shipping charges if it is necessary to return the product to Bluesound or to an authorized Bluesound dealer or distributor. If the repairs are covered under the terms of the limited warranty, Bluesound or the authorized dealer/distributor will pay the return shipping charges.

In no event shall Bluesound or the authorized warrantor be liable for incidental or consequential damages, whether damages resulting from breach of express or implied warranties, tort, negligence, or otherwise.

Some states, provinces, and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state, province, or between countries.

What the warranty excludes:

This limited warranty does not cover a Bluesound product that has been:

- 1) Damaged by an act of God
- 2) Overload, abused, misused, or operated with faulty or unsuitable equipment, or contrary to instructions contained in the accompanying product manual
- 3) Serviced by unauthorized personnel
- 4) The serial number has been altered or removed.