

We urge you to use an authorized Bryston dealer or distributor when purchasing a Bryston product.

Bryston products are sold, supported, and serviced through the worldwide network of dealers and distributors listed in the Dealer section of this website. If the company selling Bryston product is not listed on this website, we encourage you to contact Bryston to confirm whether or not the company selling the product is part of the authorized Bryston network.

When parties outside of the network of authorized Bryston dealers and distributors sells a Bryston product, Bryston will not honour warranties on those products.

Proof of purchase in the form of a copy of the bill of sale from an authorized Bryston Dealer/Distributor must be presented to obtain warranty service.

Warranty Details

Bryston analog audio products and loud speakers are warranted to be free from manufacturing defects for twenty (20) years from the original date of manufacture. The warranty includes parts and labour. Speaker warranty is limited to the first time buyer and is non-transferable.

Bryston Digital products and cables are warranted for five (5) years from the original date of manufacture. The warranty includes parts and labour.

Bryston products having motorized moving parts, excluding motorized volume controls, are warranted for three years from the original date of manufacture. The warranty includes parts and labour.

Bryston will remedy the problem by repair or replacement, as we deem necessary, to restore the product to full performance. Bryston will pay return shipping costs for the full length of the specific product's warranty.

In the event of a defect or malfunction, contact Bryston repair centers for return authorization. Products must be returned using original packaging material only.

Packing material may be purchased from Bryston if necessary. This warranty is considered void if the defect, malfunction or failure of the product or any component part was caused by damage (not resulting from a defect or malfunction) or abuse while in the possession of the customer. Tampering by persons other than factory authorized service personnel or failure to fully comply with Bryston operating instructions voids the warranty. This warranty gives you specific legal rights and you may also have other rights which may vary from province to province and country to country.

As of 2006-02-22 Bryston will only warranty Bryston products purchased through authorized Bryston dealers. Bryston products with a date code of 0608 or higher (date code format is "yyww", where "yy" is the two least significant digits of the year and "ww" is the week of the year) must be accompanied by a copy of the bill-of-sale from a Bryston authorized dealer to qualify for warranty service. The warranty is transferable from the original owner to a subsequent owner as long as a copy of the bill-of-sale from the original authorized Bryston dealer accompanies the re-sale. The copy of the bill of sale to any subsequent owner need ONLY include the Name of the Bryston Authorized Dealer and the Model and Serial number of the Bryston product. The warranty will only be honoured in the country of the original purchase unless otherwise pre-authorized by Bryston.