



FOCAL WARRANTY INFORMATION

Focal America / Orca Design & Manufacturing supports their products and guarantees them to be free of manufacturing defects for a period of:

- **1 year** (non-transferrable) from the date of purchase, if purchased from an authorized retailer.

- **3 years** (non-transferrable) from the date of purchase, if the product is purchased from and installed by an authorized retailer, and no alterations are made to the installation or setup of the product outside of the authorized retailer.

The authorized dealer will then work directly with Focal America / Orca Design & Manufacturing to obtain service, if necessary.

NOTE: Products bought from a non-authorized retailer do not carry the original Focal warranty. This means that if you buy from a non-authorized retailer and you encounter a problem with the product, you will have to go back to that retailer to get help and we cannot guarantee the quality of the assistance you will then receive.