



HANA WARRANTY INFORMATION

The manufacturer's warranty will apply to normal usage and operation for 2 years after shipping date from the manufacturer. However, the warranty does not apply to any damage by abuse. This is to be determined by manufacturer for warranty eligibility. The warranty covers defects in materials and craftsmanship, but not abuse. Please handle your cartridge carefully. Do not use excess force when installing or cleaning your cartridge. If you are unsure, please ask your dealer for assistance.

If you accidentally damage your cartridge, the manufacturer does offer a generous retip plan. This also applies to cartridges that are out of the warranty period.