



NAD ELECTRONICS WARRANTY INFORMATION

[NADElectronics.com Online shop](#) by Digital River and NAD International, a division of Lenbrook Industries Limited, warrants all NAD products sold through the [NADElectronics.com Online shop](#) to be free from any defects in materials and workmanship.

NAD ELECTRONICS AMPLIFIERS, RECEIVERS, STREAMERS, TURNTABLES, SPEAKERS & HEADPHONES ARE COVER FOR: TWO (2) YEARS, PARTS & LABOR

This limited warranty is non-transferable and is only valid for the original purchaser purchasing from the [NADElectronics.com Online shop](#) by Digital River.

Important! If you purchased your product directly from an authorized [NAD dealer or distributor](#), please contact your local dealer or distributor for warranty information and service. The dealer/distributor warranty duration may vary by region depending on local laws and regulations.

Defective or Damaged NAD Product ([NADElectronics.com Online shop](#))

If you find a defect in any NAD product, or if it arrived damaged from transit, please contact the [NAD Support Crew](#) immediately. Our team is available Monday – Friday 9:00 AM – 5:00 PM Eastern Time (excluding holidays) and is happy to provide step-by-step instructions on setting up a warranty claim as soon as possible.

How to process a warranty claim:

We want to give you the best buying experience on the internet. If you experience an issue with any NAD product purchased from the [NADElectronics.com Online shop](#), please contact the [NAD Support Crew](#). Our team is ready online to assist you in diagnosing and solving any issues that you may experience when using a NAD product. If we are unable to resolve the issue via our [NAD Support Crew](#), you may be entitled to a warranty claim under the terms of [NADElectronics.com Online shop](#)'s limited warranty.

If you purchased a NAD product from an authorized NAD retailer, please contact the [NAD dealer or distributor](#) in your country for assistance with warranty claims. NAD-authorized dealers/distributors determine the warranty policy for NAD products in their own country and only validate the warranty in the country where the product was purchased.

What the warranty covers:

All labor and material expenses for covered items, but you must pay any shipping charges if it is necessary to return the product to the [NADElectronics.com Online shop](#) or to an authorized [NAD dealer/distributor](#). If the repairs are covered under the terms of the limited warranty, [NADElectronics.com Online shop](#) or the authorized dealer/distributor will pay the return shipping charges.

In no event shall NAD or the authorized warrantor be liable for incidental or consequential damages, whether damages resulting from breach of express or implied warranties, tort, negligence, or otherwise.

Some states, provinces, and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state, province, or between countries.

What the warranty excludes:

This limited warranty does not cover a NAD product that has been:

1. Damaged by an act of God;
2. Overload, abused, misused, or operated with faulty or unsuitable equipment, or contrary to instructions contained in the accompanying product manual;
3. Serviced by unauthorized personnel;
4. The serial number has been altered or removed.