

PRO-JECT SUMIKO LIMITED WARRANTY

PRODUCT ELIGIBILITY

The Pro-Ject Audio Systems Warranty is valid for all new products purchased from an officially authorized Pro-Ject Audio Systems retailer. This warranty is non-transferrable and does not apply to third-party or private sales of Pro-Ject Audio Systems products.

WHAT IS COVERED?

All parts defective in material and workmanship are covered under warranty for two (2) years from the date of original purchase by the original owner.

WHO SHOULD I CONTACT?

All warranty claims must be initiated with the original retailer from which the product was purchased.

Accordingly, your first step would be to contact the dealer from whom you purchased the product to report any defect or malfunction promptly upon discovery. In most instances your dealer will be able to answer your questions and either troubleshoot the issue on the spot or make arrangements for the unit to be sent in for repair if needed. If the dealer is unable to resolve the issue themselves, they will then be able to coordinate with our main service center to resolve the issue.

If you should encounter any problems resolving the issue with your dealer, your next step would be to contact Sumiko by emailing <u>service@sumikoaudio.net</u> for guidance on how to proceed. All returned merchandise received from either a dealer or a customer without a Sumiko-issued return authorization number will be refused.

WHAT WE WILL DO

We will, at our sole option, repair or replace any defective parts free of charge. If contacted directly, we may attempt to coordinate service with an authorized dealer in your area to assist in the diagnosis and/or repair of your product to reduce transit time.

WHAT WE WILL NOT DO

Any shipping or transportation charges from you to us are not covered under warranty. Since shipping damages are not covered under warranty, it is HIGHLY RECOMMENDED that you retain the original box and all original packaging to ensure safe transit should an issue arise. We will not provide warranty service for any product that was not purchased from an officially authorized Pro-Ject dealer. Please

contact us before purchasing a product if you should have any questions regarding the authenticity of a dealer.

OTHER CONDITIONS

This warranty is not transferable from the original owner to any subsequent owners. Sumiko's maximum liability shall not exceed the actual purchase price paid by you for the product. In no event shall Sumiko be liable for special, incidental, consequential or indirect damages. This warranty does not cover a defect that has resulted from improper or unreasonable use or maintenance, accident, improper packing, or unauthorized tampering, alteration or modification as determined solely by us. This warranty is void if the label bearing the serial number has been removed or defaced. THE PROVISIONS OF THIS WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

OTHER LEGAL RIGHTS

This warranty gives you specific legal rights. You may also have other rights which vary from country to country or state to state. Some places do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages. If so, the above limitations or exclusions may not apply to you.