



Warranty Information

Every Woo Audio amplifier purchased after January 1st 2021 is covered by a Three (3) years limited warranty against manufacturing defects. In the first year, the warranty is transferable by the original purchaser. Woo Audio accessories are covered by a one (1) year limited warranty against manufacturing defects. Warranty covers the inspection, repair, parts, labor, and return shipping. Shipping cost to us for an inspection / service is not covered. You are responsible for return shipping charges for all non-warranty repair and “no problem found” evaluations.

Third party products warranty provided by the product manufacturer. Vacuum tubes warranty is 30 days against defects unless specified.

Limited Warranty does not apply to products that are not Woo Audio-branded, even if packaged or sold with Woo Audio products. Your original purchase receipt is required for warranty service/claim.

We do not recommend making any modifications to our products. Doing so would void the warranty and potentially damage to the amplifier.

The tubes we sell are hand selected to be the best ones available. We test every tube to ensure they meet our strict standards before they are offered to our customers.

See our tubes compatible chart here ([link](#)). Email us whenever in doubt. In general, you are looking for tubes with the same model number. However, there are many different models number can be substitute directly.

Some tubes have two different types of numbers on them. For instance, a 12AU7A that also has ECC82 printed on the tube. The ECC82 is the European numbering system and the 12AU7A is the US system. There are quite a few tubes that have both numbers printed on them, but many will only have one or the other number. They are the same tubes, no matter what numbering system is used.

6922=E88CC=6DJ8, 6080=6AS7, 12AU7=ECC82, 12AX7=ECC83,
5AR4=GZ34

Note: Compatible does not mean we recommend.