



Warranty Information

All Audioengine products have a 3-year Limited Warranty on parts and labor from date of purchase. Your warranty is automatic, so there is no need to register. This Limited Warranty applies only to Audioengine products purchased in the United States from an authorized Audioengine reseller or direct from www.audioengineusa.com. All Audioengine refurbished products carry the same 3-year warranty as new stock.

If you purchased an Audioengine product second-hand, the standard 3 year warranty for Audioengine products is fully transferable provided that you can furnish a copy of the original purchase receipt.

For Limited Warranty coverage outside of the United States, please contact the Audioengine dealer, reseller, or distributor your products were originally purchased from. You can find their contact information here by scrolling down to the international distributor list:

<https://audioengineusa.com/find-a-store/>

What is covered

All defective parts or faulty workmanship.

What is not covered

The Audioengine Limited Warranty does not cover damage caused by accident, misuse, abuse, neglect, excessive moisture, lightning, power surges, other acts of nature, unauthorized product modification or repairs, or failure to follow the instructions outlined in the Setup Guide.

What we will do

We will repair or replace any defective parts, at our option, within a reasonable amount of time and free of charge any time during the warranty period. After service, we will be responsible for shipping the product or a replacement back to you at our expense within the continental United States.

What we ask from you

You will be responsible for shipping or transportation charges directly to Audioengine or to an authorized dealer. We recommend that you keep the original shipping materials, as it is important that you package the product so that it will not be damaged during shipping. Audioengine cannot be responsible for any damages incurred during shipping due to poor packing, so please pack well and we recommend that you insure your shipment.

If products are purchased from a US reseller and shipped outside the US, the customer is responsible for shipping back to our service center in the US at their expense.

How to obtain Audioengine Warranty service (available in the United States only)

If you have any questions about your warranty coverage or you think you may need service, you can contact support by sending an email to support@audioengineusa.com. We will resolve any issues as quickly as possible.

Exclusive Remedy

This Limited Warranty is fully transferable provided that the current owner furnishes the original proof of purchase and that the serial number on the product is intact. THE MAXIMUM LIABILITY OF AUDIOENGINE SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL AUDIOENGINE BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES.