



NAD Electronics Warranty Information

NADelectronics.com store by Digital River and NAD International, a division of Lenbrook Industries Limited, warrants all NAD products sold through the NADelectronics.com store to be free from any defects in materials and workmanship.

NAD CLASSIC AMPLIFIERS, & RECEIVERS: TWO (2) YEARS, P & L

NAD POWERED SPEAKERS & HEADPHONES: TWO (2) YEARS, P & L

This limited warranty is non-transferable, and is only valid for the original purchaser purchasing from the NADelectronics.com store by Digital River. .

If you purchased your product directly from an authorized NAD dealer or distributor, please contact your local dealer or distributor for warranty information and service.

Defective or Damaged NAD Product

If you find there is a defect for any NAD product, or it arrived damaged from transit, please contact the [NAD Support Team](#) as soon as possible. Our team is available Monday – Friday 8:00 AM – 5:00 PM EST (excluding holidays) and are happy to provide you with step-by-step instructions on how to setup a warranty claim as soon as possible.

How to process a warranty claim:

If you experience an issue with any NAD product, please contact the NAD Support Team. Our team is ready [online](#) to assist you in diagnosing and solving any issues that you may experience when using a

NAD product. If we are unable to resolve the issue via our [helpdesk](#), you may be entitled to a warranty claim under the terms of NAD's limited warranty.

If you purchased a NAD product from an authorized NAD retailer, please contact the NAD distributor in your country for assistance with warranty claims. NAD authorized distributors determine the warranty policy for NAD products in their own country and only validate the warranty in the country where the product was purchased.

What the warranty covers:

All labor and material expenses for covered items, but you must pay any shipping charges if it is necessary to return the product to NAD or to an authorized NAD dealer or distributor. If the repairs are covered under the terms of the limited warranty, NAD or the authorized dealer/distributor will pay the return shipping charges.

In no event shall NAD or the authorized warrantor be liable for incidental, or consequential damages, whether damages resulting from breach of express or implied warranties, tort, negligence, or otherwise.

Some states, provinces and countries do not allow exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state, province or between countries.

What the warranty excludes:

This limited warranty does not cover a NAD product that has been: 1) damaged by act of God; 2) overload, abused, misused, or operated with faulty or unsuitable equipment, or contrary to instructions contained in the accompanying product manual; 3) serviced by unauthorized personnel; 4) the serial number has been altered or removed.