



Warranty Information

The following Vincent Audio components have a 2-year warranty for both Parts & Labor, from the original purchase date with the listed part exception: Tubes will have a 90-day warranty.

Amplifiers, Headphone Amplifiers, Pre-Amplifiers, Phono Pre-Amplifiers, Tuners, Integrated Amplifiers, Receivers, SACD/CD Players, Powerfilters, D/A Converters

B-STOCK WARRANTY POLICY:

Discontinued Demo products will have 90 days Parts & Labor warranty. Current Demo products will have 1-year parts & Labor. Both have the listed part exception:

Tubes will have a 90 day warranty.

Pangea Audio Distributing, LLC reserves the right to replace an unrepairable discontinued model with a comparable model. Any replacement units or parts may be new or rebuilt.

NOTE: Repair of our product must be done by an authorized dealer or service center. Unauthorized repair will void the warranty and is done at the risk of the consumer.

What is covered and what is not covered

Except as specified below, this warranty covers parts and labor to correct all defects in materials and workmanship. The following are not covered by the warranty.

1. Damage, deterioration, malfunction, or failure to meet performance specifications resulting from:
 - a. Accident, acts of nature, misuse, abuse, neglect or unauthorized product modification.
 - b. Improper installation, removal or maintenance, or failure to follow instructions supplied with the product.
 - c. Repair or attempted repair by anyone not authorized by Pangea Audio Distributing to repair the product.
 - d. Any shipment of the product (claims must be presented to the carrier).

- e. Any cause other than a product defect.
2. Cleaning, initial set-up, check-ups with no defects found, or charges incurred for installation, removal or reinstallation of the product.
3. Any product on which the serial number has been defaced, modified or removed.
4. Batteries.
5. Accessories, including but not limited to, batteries, cables, mounting hardware and brackets, cleaning accessories, antenna and detachable power cords.
6. Warranty is void if purchase was made from anyone other than an authorized Vincent Audio dealer.

Who may enforce the warranty?

This warranty may be enforced only by the original purchaser.

What Pangea Audio Distributing will pay for:

All labor and material expenses for items covered by the warranty. Payment of shipping charges is discussed in the next section of this warranty.

How you can get service

- If your unit needs service, contact Pangea Audio Distributing customer service by calling 866-984-0677 or email sales@pangeaaudio.com. We will advise you of the name and location of an authorized Vincent Audio service station from which service can be obtained. Please do not return your unit to Pangea Audio Distributing without prior authorization.
- You must pay any shipping charges if it is necessary to ship the product for service. However, if the necessary repairs are covered under warranty, we will pay the return shipping charges to any destination within the United States, its possessions or territories.
- Whenever warranty service is required, you must present the original dated sales receipt or other proof of date of purchase as provided by the authorized Vincent dealer.

Limitations of implied warranties

All implied warranties, including warranties of merchantability and fitness for a particular purchase, are limited in duration to the length of this warranty.